Let's Start with a Poll!

What type of ADA paratransit certification method does your agency currently use?

Paper-based application

Web-based application

Phone screening

In-person interview and assessment

Other/combination

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Housekeeping and Reminders

Please send questions through the Q&A function

Today's event is being recorded

Recording and presentation slides will be emailed to all registrants

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Meet Your Panelists

Brian Balogh
Chief Operating Officer

Dave Busch
Chief Growth Officer

Rick Holbrook
Chief Technology Officer

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MTM Transit's ADA Eligibility Background

Portland
Salem
Boston
San Carlos Stockton
Denver
Washington, D.C.
St. Louis
Raleigh
Los Angeles
Orange County
San Diego
Phoenix
Honolulu
Austin

Mobility Management **industry leader**

Dedicated Mobility Management **IT Team**

Privately held, woman-owned business (WBE)

11 years of eligibility assessment experience

15 assessment programs accounting for **100,000+ assessments annually**

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You Told Us What You Wanted.
We Built It.

1. A solution for a manual, cumbersome process
2. Ability to handle other programs
3. Fewer touch points for applicants
4. 100% ADA compliance
5. OCR capabilities
6. SaaS model for ADA eligibility

MTM Transit

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Transit agencies come in all shapes and sizes...

But their eligibility software doesn't have to.

Meet Mobility Direct, the industry's most comprehensive technology solution for automating the ADA eligibility certification process.

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Automating the Eligibility Process

Leverages MTM Transit's workflow to **guide users** through eligibility determination

User-friendly platform creates an **intuitive**, **automated eligibility process**

1 Application Intake
2 Interview and Assessment
3 Medical Verification
4 Eligibility Decision
5 Notification
6 Reporting and Compliance

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Meet Mobility Direct

Designed specifically for
ADA paratransit certification

Various service model designs

Impartial ADA **eligibility determinations** and compliance

More thorough than paper-based application processes

Varying levels of **conditional** and **unconditional** certification

Modern and **intuitive** interface

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A Tech-Enabled Solution

Cloud-based hosting on AWS

Portable and scalable

Immediate access to upgrades

You own the data

TM
Customizable and brandable

Quick, simple implementation

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New Features Coming Soon!

Feedback from Current Clients Informing Ongoing Development

RTC

SCAT
SARASOTA COUNTY AREA TRANSIT

Massachusetts Bay Transportation Authority

API integration/ data transfer with RSD software

Multilingual functionality

Ability to export data

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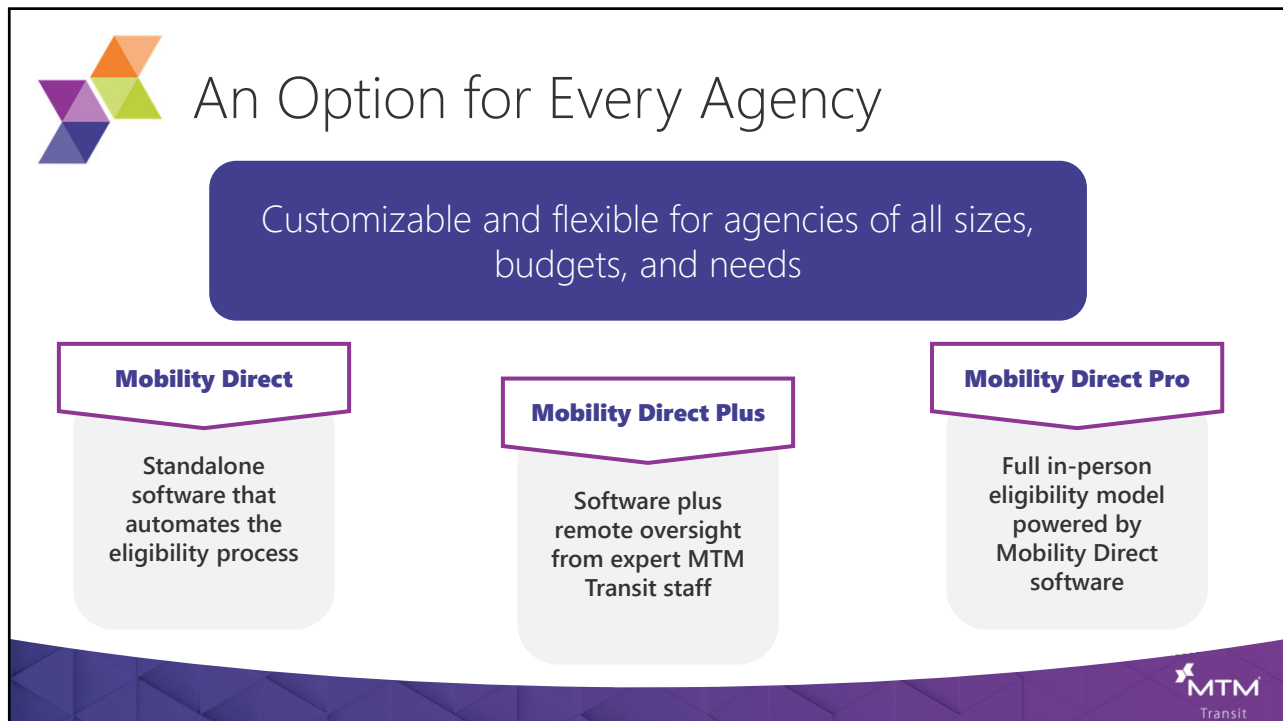
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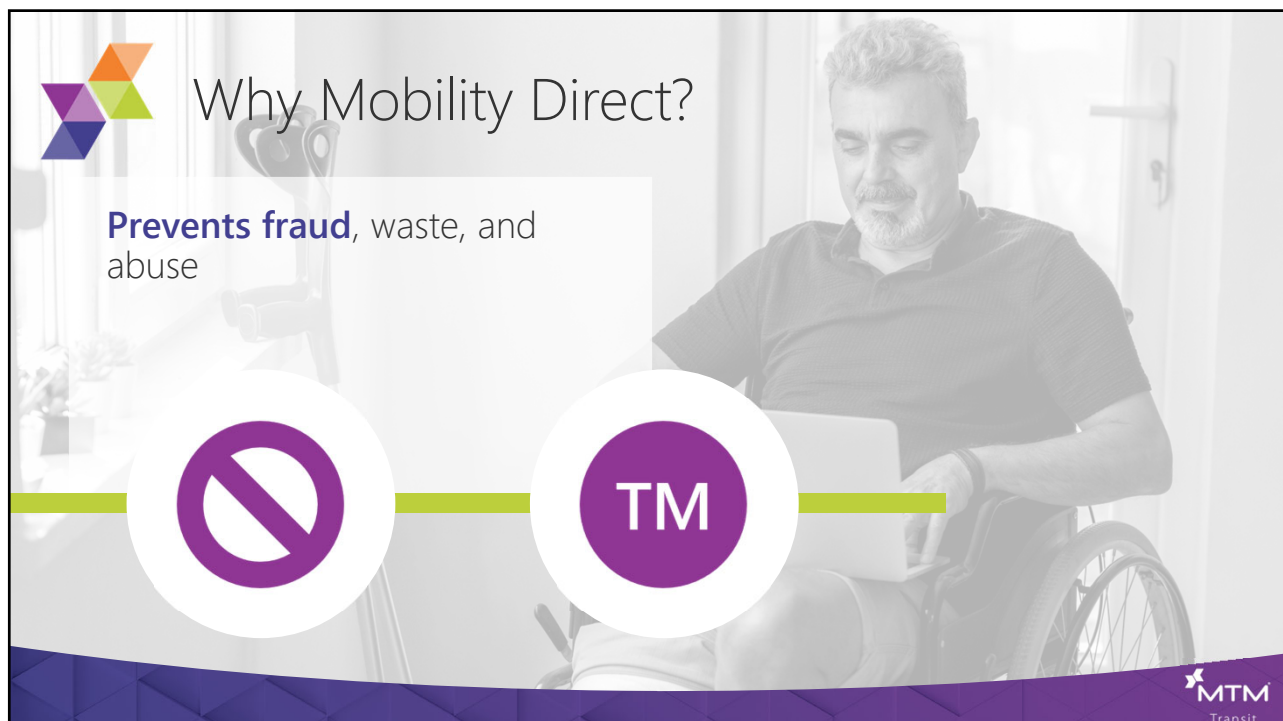
Why Mobility Direct?

Options for **full agency branding** and customization

TM

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An Option for Every Agency

Customizable and flexible for agencies of all sizes, budgets, and needs

Mobility Direct

Standalone software that automates the eligibility process

Mobility Direct Plus

Software plus remote oversight from expert MTM Transit staff

Mobility Direct Pro

Full in-person eligibility model powered by Mobility Direct software

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Questions?

For more information, contact:

Kaylee Dailey
Manager, Mobility Direct Sales
kdailey@mtm-inc.net

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Transform Your ADA Eligibility Process

Ensure ADA compliance

Automate application intake

Minimize admin workload

Backed by mobility management pros

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Before you leave…
What additional features would you like to see Mobility Direct offer?

www.mtmtransit.com

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